

# LIVED EXPERT.

- Position:** Engagement Lead
- Location:** South East/Midlands/North (travel required)
- Days:** Flexible (minimum 2 days per week)
- Salary:** Up to £30,000 pro rata or £150 per day
- Contract:** Employee or self-employed contractor

## WHO WE ARE.

Our mission is to enable change by promoting agency: providing information for people to take control of their lives, creating spaces to speak truth to power, and using lived experience of the justice system to transform services and policies.

For two decades, we've been at the forefront of the lived experience movement in health & justice. We've innovated fair and democratic models for coproduction, consultations, peer research and peer commissioning.

These are now embedded throughout the system – in all the Probation Inspectorate's service and thematic inspections, in the procurement of healthcare services across all NHS health and justice regions, in the National Probation Service's Engaging People on Probation contract delivered in every probation region and in Health Councils delivered in prisons across many NHS health and justice regions.

We've engaged over 250,000 people in discussions, provided volunteering opportunities for 5,000 and employed 500 people – all with lived experience. We believe in providing people with opportunity, encouragement and support.

Now we are in the pursuit of helping organisations define and implement what lived experience means for them.

Lived Expert is founded by Mark Johnson MBE, an award-winning social entrepreneur, author, and commentator on crime, addiction, mental health, neurodiversity, and homelessness. He has founded charities and social enterprises led by people with lived experience and translated their voice to power.

## KEY RESPONSIBILITIES.

We are at an exciting point in the startup and growth of Lived Expert, and the Engagement Lead will be a crucial member of the team, leading several lived experience consultation projects, initially in Yorkshire and Suffolk.

As we grow, there will be an opportunity for the Engagement Lead to grow with us and to put their stamp on the organisation. You'll be a coworker, not just an employee or a contractor.

We are looking for someone who shares our passion for giving people with lived experience opportunity, encouragement and support to make changes to the health and justice systems. It's an incredible opportunity to help people and to do something innovative, working with senior decision makers nationally and regionally.

You'll have a natural talent for engaging people in prison or on the street, along with being really organised, leading and reporting on projects.

Key responsibilities include:

1. **Lived experience engagement:** recruit people with lived experience in custody and the community, and give them a voice through interviews, workshops and surveys, including research skills.
2. **People management:** recruit, train and support a network of lived experience volunteers (and in future staff), including providing them with clear activities, regular feedback and progression opportunities.
3. **Staff and partner communication:** establish and maintain strong relationships with key staff in partner organisations, to gain access to their service users and actively collaborate across projects.
4. **Project and budget management:** lead projects from inception to completion, ensuring they are delivered on time and within the budget, while also anticipating and mitigating potential challenges.
5. **Project reporting:** report to commissioners, funders and other partners on the progress of projects and the impact. This includes both written reports and verbal updates.

## PERSON SPECIFICATION.

### Work Experience:

It's simple, you'll have loads of experience of all the above responsibilities!

### **Personal Attributes:**

- Lived experience of the health and justice systems.
- Someone who resonates deeply with the ethos of Lived Expert and is driven by the idea of making a difference.
- A coworking, collaborative spirit, understanding and valuing the essence of team effort, although you'll also be happy to work alone at times with remote support.
- A deep appreciation for lived experiences and a commitment to keep them central to all projects.
- A quiet achiever who derives satisfaction from realising positive change through their work, irrespective of accolades or recognition.

### **FURTHER INFORMATION.**

**Equality and diversity:** Lived Expert welcomes applications from ex-offenders from all sections of the community regardless of race, gender, sexual orientation, religion, age, or disability.

**DBS checks:** This post will involve working with vulnerable young people and in prisons. As such to satisfy safeguarding responsibilities the postholder will require an Enhanced DBS check, although as a lived experience led organisation a conviction won't necessarily be a bar to us hiring you.

**Security vetting:** This post is also subject to the successful completion of the relevant prison and or probation standard plus security vetting process.